



LDAP Customer Requirements Information

Supported LDAP directories: Open LDAP, Novell eDirectory, and Microsoft Active Directory 2003, 2008 and 2012 Domain Controller, 2008 or 2012 Read-only Domain Controller, Microsoft 2016.

All of the below information is required before configuration can begin on the Infobase Learning Cloud side. Please type, do not hand write, your responses to each of the numbered items below. If users are listed on separate servers, please provide the below information for each domain controller.

1. A security certificate must be installed on your server(s) at all times. Any 3rd party or self-generated certificate (issued from a certificate authority) will work, **self-signed certificates will NOT work.**

Check when complete

2. Ensure your firewall is open to our 6 IPs. Verify that intrusion detection/prevention systems do not actively block these connections as well.

- 35.165.142.158
- 35.166.112.202
- 35.166.138.140
- 44.241.163.66
- 44.242.132.15
- 69.168.255.15

Check when complete

3. List the public IP addresses or public hostnames of your directory servers that we will be connecting to.

4. Provide the full distinguished name of the bind user(s).

This account does not require any special privileges, unless you are using a Microsoft Active Directory Read-only domain controller, in which rights will then need to be granted for the user to see the necessary user attributes outlined below. This user must be placed in a directory location that will not be moved with the password set to never change.

5. Provide the password of the bind user(s).

6. List the BaseDN, top-level container name or names of your directory.

7. Provide Infobase with the attribute, container or email domain used to identify staff/faculty and/or student users. This is an optional attribute, but without it the system will not allow for filtering of reporting or user management. If you do not provide a way to differentiate, users will be flagged as students.

Staff Flag: _____ Student Flag: _____

8. What is the login attribute users currently use to access your directory system (CN, sAMAccountName, etc.)?

9. Learning Cloud typically uses the email attribute as a unique identifier; this is used to identify your users and keep them unique in our system. If the email attribute will not work and you would prefer to use a different attribute, please specify that attribute below.

10. Provide Infobase with temporary test accounts – one staff and one student – to be used during the configuration of your access to the Learning Cloud platform.

Staff test account username / password _____/_____

Student test account username / password _____/_____

11. Do you have physical locations listed in your directory? We can map users to specific locations based on the OU or container name for primary location in which a user resides in your directory. Users cannot belong to more than one location in the Learning Cloud. This is an optional attribute, but without it the system will not allow for filtering of reporting or user management. On the next page, please list the locations you would like in our system.

Please list location OUs and/or container names for location mapping below. Feel free to attach an additional sheet if necessary.
